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DATA PROTECTION AND PRIVACY

PERSONAL DATA OF USERS OF OUR SERVICES

Iris Hotel respects your privacy and the security of your personal data. We guarantee the users of our services that we will treat all personal data as confidential information and trade secret. In no case do we provide, forward or exchange personal data and e-mails of our users that we collect through the reservation system or contact form.

SERVER STATISTICS

We constantly analyze the statistics of visits to our pages to improve the availability of the service and the quality of the information offered. Records of visits to our pages neither contain personal data of our users nor refer to people who visit our pages.

USING COOKIES

A cookie is a small text file some Internet servers write to your devices when you visit the website. Cookies do not read data from your disks or data that contain cookies from other servers stored on your disk. Our servers occasionally use cookies that remember which pages you have visited, thus speeding up communication between your PC and our servers. If you have configured your Internet browser in this way, you will be notified each time a cookies is written on your device. You can also configure your Internet browser to prevent cookies from being written to your device.

IP ADDRESSES

IP addresses are numbers that are unique to each computer currently connected to the Internet. They are used to identify the recipient and sender of data over the Internet. Our server records the IP address of your device during each transaction within the reservation system for secure transmission and protection against misuse of your data. Personal data of users are not available outside the reservation system.

SECURE DATA TRANSFER

We provide the highest level of data protection to the users of the reservation system. For secure data transfer between your PC and our servers, we use "Thawte" certification and SSL technology with 128-bit encryption. All personal data, numbers of personal documents, credit cards or other means of payment users submit via the reservation system are transmitted exclusively through a secure connection with 128-bit data encryption. Iris Hotel reserves the right to change any information stated in this document. Any changes will be immediately available to users on these pages.